

# There are two convenient options for conducting an Enhanced Police Information Check (E-PIC)

Sterling Talent Solutions is pleased to provide CCA/ACC member camps in all provinces with the most comprehensive record check available to screen your candidates. Enhanced Criminal Record Check (E-PIC) consisting of queries of criminal convictions and Local Police Information, is now available.

## There Are Two Convenient Options For Conducting an Enhanced Police Information Check (E-PIC):

### 1. Applicant Paid VIA mybackcheck.com:

- i. Candidates are directed to visit the CCA landing page [www.backcheck.net/cca](http://www.backcheck.net/cca) to start the online process. As clients, your agency will be added to the drop down menu of affiliated camps/organizations.
- ii. Candidates enter their personal details securely and verify their ID either by:
  - a) Electronic ID Verification – online by answering a number of out of wallet questions placed before them, or,
  - b) Printing a completed consent form and visiting one of thousands of participating Canada Post locations across Canada (sites are identified on the website for the applicant). A Canada Post retail agent then stamps and scans the form along with the two pieces of acceptable ID, and transmits the information securely to myBackCheck.com where this is aligned to the application in progress from the applicant.
- iii. Details are forwarded to an accredited Canadian police service who conduct the checks querying RCMP repositories of information.

Within one business day the check will be completed and automatically shared with the camp. Applicant pays for the check online with credit card.

**The cost to CCA/AAC affiliated organizations:** \$29 (plus applicable taxes) Enhanced Police Information Check. This price includes the online electronic identification verification or if required, the Canada Post ID verification).



### 2. Camp or Organization Paid Process:

- i. Your office representative sends an e-invitation to the candidate to complete their E-PIC.
- ii. Candidate completes the Sterling consent form and electronic ID verification on-line.
- iii. Details are forwarded to an accredited Canadian police service who conducts the check querying RCMP repositories of information. Results are made available to you within one business day.
- iv. You are invoiced for the checks on a monthly basis.

**The Cost:** \$29 (plus applicable taxes) per Enhanced Police Information Check.

### Benefits of Both Service Options:

- Guaranteed next business day turnaround time.
- Forgery-proof online delivery system prevents manipulation or falsification of their results.
- Flexible payment options allow payment by the candidate or organization, or even a hybrid model.
- Results determined by our police partner's queries of the RCMP CPIC repositories / databases.
- Compliant with all Canadian privacy and Human Rights legislation.
- Expertise and support from Canada's largest and most-trusted background checking company

### Additional Information Contact Linda Ferens:

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## The Sterling Talent Solutions Difference

Around the world, organizations of every size and complexity rely on Sterling Talent Solutions to help them hire the best and safest talent. We work hard every day to gather the most accurate information about candidates while providing the fastest turnaround times in the industry. With a customer retention rate that is well above industry average, Sterling strives to be a longstanding and trusted partner and adviser to our clients.

Here's what truly sets Sterling apart from other background screening companies:

### Measurable Value. No Shortcuts

We offer the highest level of quality and service at a competitive price to deliver the best value to your organization and reduce your total cost of ownership (TCO).

### Outstanding Candidate Experience

A secure candidate portal provides simple, anytime, anywhere access that engages your future employees from day one.

Our candidate portal not only offers the ability for candidates to complete consent forms and sign consent documents online, each touch point can be consistently branded to bolster the employers visual identity.

### Process and Technology

Every year, Sterling screens millions of candidates, resulting in continuous learning and process refinement.

## About Us

Sterling Talent Solutions, whose BackCheck business has been a market leader in Canada for over 10 years, provides hiring peace of mind by delivering a simpler, smarter background screening experience for employers worldwide. Our comprehensive suite of background screening solutions deliver accurate, reliable results and tools to maintain compliance throughout the hiring cycle.

Visit us at [www.sterlingtalentsolutions.ca](http://www.sterlingtalentsolutions.ca).

## Compliance – Domestic and General

Our experienced global compliance team monitors relevant legislation to keep processes current and clients informed.

With offices in nine countries and three continents, we deliver global service with local knowledge.

## Quality of Service

Your dedicated, award-winning Client Service team is there when you need them to ensure the simplest, most effective experience for you, your team and your candidates.

## Data Security

We provide multiple layers of security, disaster recovery to prevent service interruption and globally compliant processes.

We offer bank-caliber data security, ensuring secure protection and management of data that adheres to all relevant Privacy and Humans Rights legislation.